

## Waiting List FAQs

**1. What is the Section 8 program and how can it help me pay my rent?**

The Section 8 program, also known as the Housing Choice Voucher program, is a federally funded program to assist low-income households pay their rent. Typically, a household who receives this type of assistance pays about 30% of their income towards rent and the Section 8 program pays the rest.

**2. How do I get assistance with my rent from the Section 8 program?**

Housing Authorities administer the Section 8 program and maintain waiting lists for those households who are eligible and want the assistance. If you live or work in Anaheim, you may apply for the Anaheim Housing Authority (AHA) Section 8 waiting list when it is open.

**3. Who can apply to the Anaheim Housing Authority (AHA) Section 8 waiting list?**

Anyone who lives or works in Anaheim may apply to the list when it opens. However, AHA will only accept 10,000 applications. A lottery will be conducted to randomly determine who gets selected to stay on the waiting list and in what order they are placed.

**4. Can I apply to the waiting list if I don't live or work in Anaheim?**

No, the waiting list is only open for those who qualify for the live or work in Anaheim preference.

**5. What qualifies as "work in Anaheim" to qualify for the preference?**

Work is any paid job or volunteer position with a nonprofit organization at least 40 hours per month and located within the City of Anaheim. A full time job training program located in the City that is expected to lead to self-sufficiency is also considered under the "work in Anaheim" preference.

**6. Will I have to prove that I live or work in Anaheim or that I am a veteran?**

If your pre-application is selected for the waiting list, you will eventually have to provide appropriate verification when you are called for the eligibility screening process.

**7. How can I submit an application for the waiting list?**

You may only apply online at through the following website: [Anaheim.myhousing.com](http://Anaheim.myhousing.com). There is also a list of locations on page 3 of this document where you may access the internet and receive assistance in multiple languages or access assistive technology.

**8. Can I apply using my mobile phone or tablet?**

Yes, you can use any mobile device to apply as long as you have connection to the internet.

**9. Can I submit a paper application in person or apply over the phone?**

No, you may only apply online at [Anaheim.myhousing.com](http://Anaheim.myhousing.com). There is also a list of locations on page 3 of this document where you may access the internet and receive assistance in multiple languages or access assistive technology.

**10. If I have questions about how to apply, can I come to the Housing Authority offices or call their main number?**

We strongly encourage applicants **NOT** to come to the Housing Authority offices or call the main number. We expect there will be thousands of people interested in this waiting list opening, so our offices and main phone lines could be overwhelmed very quickly. If you have additional questions, you may call (657)205-6809 or you can go to one of the locations listed on page 3 of this document, during the advertised days and times, for help with your application.

**11. What information do I need to provide when I apply for the waiting list?**

You will need to provide a valid mailing address so that we may contact you in the future. You will also need the Social Security numbers and birthdates of all your household members.

**12. How long does it take to submit an application?**

The application is very simple and should take no longer than about 10 minutes, depending on how many members in your household.

**13. How much money can I make and still qualify for the Section 8 program?**

The income limits for the program are listed below:

**FISCAL YEAR 2019 INCOME LIMITS\***  
Orange County, California HUD Metro FMR Area  
Effective 4/24/2019

| MFI: \$97,900 | ELI    |        | VLI     |        |
|---------------|--------|--------|---------|--------|
| Family Size   | 30% ** |        | 50% *** |        |
| 1             | \$     | 24,950 | \$      | 41,550 |
| 2             | \$     | 28,500 | \$      | 47,500 |
| 3             | \$     | 32,050 | \$      | 53,450 |
| 4             | \$     | 35,600 | \$      | 59,350 |
| 5             | \$     | 38,450 | \$      | 64,100 |
| 6             | \$     | 41,300 | \$      | 68,850 |
| 7             | \$     | 44,150 | \$      | 73,600 |
| 8             | \$     | 47,000 | \$      | 78,350 |
| 9             | \$     | 49,850 | \$      | 83,100 |
| 10            | \$     | 52,700 | \$      | 87,950 |

**14. If my application is accepted to the waiting list, how long will I have to wait to get called for a voucher?**

Depending on your placement after the lottery is conducted, you may be called immediately or you may wait for several years, depending on future program funding. It is important to keep your address updated as your name will be removed from the waiting list if AHA tries to contact you and the letter is returned undeliverable by the post office.

**15. If my application is accepted to the waiting list, does that mean I am guaranteed to receive housing assistance?**

No, this is simply a pre-application to the waiting list. When an applicant is called from the list, they must complete an eligibility process in which their income and other items are verified. Additionally, at this time the applicant must provide proper verification that they qualify for the live or work in Anaheim preference.

**16. How will I know if my application was accepted or rejected in the lottery?**

AHA will send notification by email after August 14, 2019 to those who applied to the waiting list. You may also log in to the website [Anaheim.myhousing.com](http://Anaheim.myhousing.com) after that date to check your waiting list status. AHA does not provide waiting list status in person or over the phone.

**17. Is there any other assistance I can apply for?**

Yes, you may also apply for project-based voucher assistance, but you must go to a different website for that application. You may visit [Anaheim Housing Authority](http://Anaheim Housing Authority) website for more information.

**18. Where can you get help submitting your application?**

**Applicants who need assistive technology to apply may get help here:**

Dayle McIntosh Center  
501 N. Brookhurst St #102, Anaheim, CA 92801  
Mon-Fri 11:00 am – 5:00 pm

**Staff will be available to help complete applications at the following locations, days and times:**

Anaheim Public Library, Central Branch  
500 W. Broadway, Anaheim CA 92805

English/Spanish: Mon-Fri: 10:00 am to 2:00 pm and 5:00 pm to 7:00 pm, Sat: 1:00 pm to 5:00 pm  
English/Vietnamese: Mon, Wed, Fri: 2:00 pm to 4:00 pm  
English/Korean: Thurs: 2:00 pm to 4:00 pm

Anaheim Public Library, Haskett Branch  
2650 W. Broadway, Anaheim CA 92804

English/Spanish: Mon-Wed: 11:00 am to 3:00 pm and 5:00 pm to 7:00 pm, Sat: 1:00 pm to 5:00 pm  
English/Vietnamese: Tues/Thurs: 3:00 pm to 7:00 pm  
English/Korean: Wed: 2:00 pm to 4:00 pm, Sat: 12:00 pm to 4:00 pm

Anaheim Public Library, Euclid Branch  
1340 S. Euclid, Anaheim CA 92802  
English/Spanish: Mon-Thurs: 3:00 pm to 7:00 pm

**(list continues on page 4)**

Anaheim Public Library, Sunkist Branch  
901 S. Sunkist, Anaheim CA 92806  
English/Spanish: Mon-Thurs: 3:00 pm to 7:00 pm  
English/Vietnamese: Tues/Thurs: 3:00 pm to 7:00 pm

Anaheim Public Library, East Anaheim Branch  
8201 E. Santa Ana Canyon Rd., Anaheim Hills, CA 92808  
English/Spanish: Tues/Thurs: 3:00 pm – 7:00 pm

Access California Services

631 S. Brookhurst St., Ste 107, Anaheim CA 92804 - (Mon-Fri: 9:00 am to 4:00 pm.)

**Bilingual assistance available in:** Spanish, Arabic, Farsi, Pashto, Dari, Urdu, Hindi, Armenian,  
German, Tigrinya, Tigre, French, Kurdish.

Mira Loma Family Resource Center,  
2600 E. Miraloma Way, Anaheim, CA 92806  
English/Spanish: Tues/Thurs: 9:00 am to 12:00 pm